



社會保障基金
F U N D O
DE SEGURANÇA
S O C I A L

Funeral Allowance

Service targets and eligibility requirements

- The deceased must be a beneficiary enrolled in the Social Security System;
- The applicant must be the one who bears the funeral expenses for the beneficiary.

Application methods

1. **“Macao One Account”**, or the E-Service Platform of FSS;
2. You may visit a service point of the FSS to submit the documents in person or through a representative.

Application deadline

The applicant must file the application within 1 year from the date of the beneficiary's death.

Application documents (applicable to documents submitted in person or through a representative)

1. A dedicated application form* signed by the applicant;
2. A photocopy of the applicant's identification document;
3. A photocopy of the applicant's MOP bank account details** (This can be exempted if the applicant has received a Social Security System's benefit payment before and there is no change to the bank account information);
4. A photocopy of the beneficiary's death certificate;
5. A photocopy of the funeral expenses receipt (the original must be presented). If the applicant is unable to submit and present the funeral expenses receipt, he/she is required to fill out the "Declaration of the Reason for Failing to Present the Funeral Expenses Receipt".

Points to note

1. In the event of the beneficiary's death, the old-age/disability pension for the month of death and other benefits due but not yet received shall be paid, according to Article 489(2) of the Civil Code, to one of the family members who file an application within 90 days from the day following the date of the beneficiary's death;
2. If there are improperly received benefits that need to be repaid after the beneficiary's death, his/her family member(s) or heir(s) should handle the relevant repayment matters together;
3. If the beneficiary is still a public administration staff who provides actual service for the public administrative authority on the date of death, or his/her enrollment in the Provident Fund Scheme for Workers in the Public Services has not been cancelled, the applicant is not entitled to the funeral allowance of the beneficiary;
4. To update the contact information (address, contact phone number/mobile phone number for receiving text messages), the applicant may do so via the "Macao One Account", the E-Service Platform of FSS, or fill out the "Change of Personal Particulars Form"* (Non-beneficiaries or non-residents of Macao SAR must fill out the "Change of Personal Particulars Form"* to provide contact information).

* It can be downloaded from the website or obtained from a service point of the FSS.

** Please refer to the website for the list of banks that accept bank transfer.

◦ Contact us ◦

☎ 2853 2850

🌐 www.fss.gov.mo



Learn more