



社會保障基金
FUND O
DE SEGURANÇ A
S O C I A L



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Unemployment Allowance

Contact us



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Eligibility requirements

1. You must be involuntarily unemployed;
2. You must still be unemployed for at least 15 days from the day of job-seeking registration with the Labour Affairs Bureau;
3. You must have contributed to the Social Security System as a beneficiary of the obligatory system for at least 9 months in the 12 months preceding the quarter in which job-seeking registration is made;
4. You must not have refused to accept a job commensurate with your professional competence.

Ways to apply

1. “Macao One Account”, or Social Security Fund’s e-Services platform;
2. **Cross-departmental one-stop service:** When visiting a service point of the Labour Affairs Bureau for job-seeking registration and “Confirmation of Involuntary Unemployment Allowance”, you can bring the required documents mentioned above, and apply for unemployment allowance together;
3. Visit a service point of the Social Security Fund in person, or ask someone to submit the documents on your behalf.

Application documents (applicable to Points 2 and 3 of the Ways to apply mentioned above)

1. A dedicated application form* signed by the applicant;
2. Present the applicant’s Macao SAR Resident ID Card;
3. A photocopy of the Receipt for Application for “Confirmation of Involuntary Unemployment Allowance (Electronic Version)” issued by the Labour Affairs Bureau (present the original);
4. A photocopy of termination of employment letter issued by the company (required to indicate the date and reason for termination of employment, and must have a signature and company seal);
5. A photocopy of the applicant’s MOP bank account information** (this can be exempted if the applicant has received benefits from the Social Security System before and there is no change to the bank account information).

Application deadline

1. The beneficiary may apply for unemployment allowance from the day of job-seeking registration with the Labour Affairs Bureau until 30 days after the end of unemployment status;
2. If the beneficiary’s unemployment status exceeds the maximum period (90 days) for which he/she is entitled to receive the allowance, he/she must apply at the latest within 30 days after the end of the said period.

Duration of the allowance

1. The unemployment allowance is paid up to 90 days in maximum in a period of 12 months, counting from the day of job-seeking registration. The duration of the allowance is determined according to the period during which the applicant meets the eligibility requirements and is also stated on the confirmation issued by the Labour Affairs Bureau;
2. If a beneficiary has already received 90 days of unemployment allowance within 12 months, he/she may only apply again if he/she meets the eligibility requirements after 12 months from the last day of entitlement to the allowance.

Points to note

1. When the unemployment status ends (e.g. the beneficiary establishes a new labour relationship or runs his/her own business), the Social Security Fund must be notified in writing within two days of its beginning;
2. The payment of old-age pension, disability pension, unemployment allowance and sickness allowance shall not overlap each other;
3. To update the contact information (address, contact phone number/mobile phone number for receiving text messages), you can do so through the “Macao One Account”, Social Security Fund’s e-Services platform, or fill out the “Change of Personal Particulars Form”*.

* It can be downloaded from the website, or obtained from a service point of the Social Security Fund.

** Please refer to the website for the list of banks that accept bank transfer.